

**HOTA Gold Coast Pty Ltd (HOTA)
ACN 060 787 466**

As an Artist Pass recipient, you will receive discounts and exclusive benefits including:

- 25% Discounts on [selected performances](#)
- Discounted cinema tickets - \$9.50 Wed-Sun, \$8.50 Mon-Tue
- 20% discount at the HOTA Café (excludes alcoholic beverages)
- Special promotional offers
- Invitations to exclusive special events
- No transaction fees

For further information on benefits and how to redeem, please refer to our Frequently Asked Questions (FAQs).

Terms and Conditions of your HOTA Artist Pass

1. The HOTA Artist Pass is:
 - a. subject to the general [HOTA Terms & Conditions](#)
 - b. valid for 12 months from the date of issue
2. Failure to complete this form completely and accurately will result in the voiding of the application.
3. All data submitted through the application form is confidential and will not be shared and will only be used for evaluation of the artist membership.
4. By submitting an Artist Pass application, you acknowledge that the work submitted is yours, and was created by you.
5. Your valid HOTA Artist Pass card must be presented in order to receive your benefits.
6. HOTA Artist Pass cards and benefits are not transferable, not redeemable for cash, are non-refundable and cannot be exchanged. Only the named person on the card can access the benefits, unless otherwise stated.
7. It is the responsibility of the HOTA Artist Pass holder to notify HOTA of any change of address or contact information.
8. HOTA reserves the right to vary programs, events, Artist Pass prices, benefits and terms, where required and at its sole discretion.
9. Any changes to the HOTA Artist Pass will be notified by email and included on our website membership page [here](#)
10. Successful Artist Pass applications are signing up to receive digital news from HOTA. You can opt out of the HOTA e-news at any time. Please read our privacy statement for full details.
11. As a HOTA Member your personal details will be held and managed in accordance with The Australian Privacy Principles (APPs), which are contained in the Privacy Act 1988. You can view the HOTA Privacy Policy [here](#).

HOTA Artist Pass FAQs

When will I receive my HOTA Artist Pass card?

Your HOTA Artist Pass will be mailed to your postal address at the date specified in your successful application confirmation email.

How do I redeem my HOTA Artist Pass discounts?

You must present your HOTA Artist Pass card in order to receive your discounts. If ordering tickets online, you will need to be logged into your account and provide your issued HOTA Artist Pass number to complete the transaction and to apply the discount. You'll need to present your HOTA Artist Pass card when collecting your ticket.

How can I find out which HOTA shows and tickets have the 25% Artist Pass discount?

The HOTA Artist Pass show discount only applies to Adult, Senior, Pension and Student ticket prices on selected performances. To view the artist pass price, Artist Pass holders must be logged into their HOTA account. For all current HOTA shows offering the HOTA Artist Pass 25% discount please visit [this page](#).

For full terms and conditions on all HOTA ticket purchases please see the general [HOTA Terms and Conditions](#).

Does my HOTA Artist Pass include a discount on HOTA Cinema tickets?

Yes, HOTA Artist Pass holders receive \$9.50 cinema tickets on Wed-Sun and \$8.50 cinema tickets on Mon-Tue.

How much money do I save with my zero-transaction fee discount and what does it mean?

A saving of \$4.00 will apply to each booking transaction you make when purchasing tickets to any event at HOTA, including all shows, workshops and Cinema.

How do I redeem my other HOTA Artist Pass benefits?

You will receive an email notifying you of invitations to exclusive events and screenings and special promotions on events and performances for HOTA Artist Pass holders. To ensure you receive these emails, please notify HOTA of any change of email address or contact information.

Contact us

For any further queries regarding your HOTA Artist Pass please contact HOTA by phone (07) 5588 4000 or email artistpass@hota.com.au